



ACCESSIBILITY GUIDE 2024

We are committed to ensuring all our visitors are able to enjoy their Festival of Speed experience. Below we have gathered some key information around accessibility.

We have a range of dedicated facilities across the event site especially designed to meet the needs of visitors with impaired mobility, enabling you to catch all the action and fully experience the Festival of Speed.

Please be aware that the event is situated on a gradient and an electric wheelchair may be easier to navigate around.

We hope that you have a wonderful weekend at Goodwood. If you have any questions before, during or after event, please call the Ticket Office on 01243 755055.

TRAVEL AND PARKING

CAR PARKS

We have disabled parking at the front of all our public car parks, please display your Blue Badge and you'll be directed there. If you are worried about accessibility, you can also pre-book our dedicated disabled parking field (Car Park U near the Goodwood Hotel) by contacting the Ticket Office on 01243 755055 who will issue a car label that you will need to gain access.

There is a courtesy shuttle service in all car parks to give assistance to those unable to walk to the event entrances; they will drop you at Event Gate 1 or the closest event pedestrian gate, depending on which car park you are in. Please wait by the Disabled Courtesy Shuttle signs (located within each car park) for assistance or flag down a vehicle as they pass.

GETTING AROUND THE EVENT

COURTESY SHUTTLE SERVICE

A shuttle service using buggies is available within the main event site to help those with accessibility needs get around the different locations and attractions. Please speak to a member of staff who will be able to arrange a shuttle for you.

To visit the Rally Stage, head to the Gate 1 Transport Terminus and speak to a member of staff who can arrange for a shuttle to transport you up to the Rally Stage. To return to the main site, speak to the supervisor on the Rally Stage Chauffeur Drop Off.

SHOPMOBILITY

Shopmobility are located at Gate 1 and electric and manual wheelchairs can be booked in advance from them. It is essential to pre-book with Shopmobility on 01329 287749 or by visiting www.cfir.org.uk

If you require a courtesy shuttle direct to Shopmobility, we suggest you access the site from the A27 direction (into Car Park A), which is where the quickest courtesy shuttle to Shopmobility will operate from. This service operates in the reverse for departure.

TRACK CROSSING

A track crossing is provided before the Startline, allowing those with accessibility needs to cross the track at almost all times, as opposed to having to wait for track crossings to open between car batches. This will be highlighted on the Goodwood Motorsport App and visitor guide map. Should you require additional assistance, please contact a member of staff. We have introduced ramps across to site to help wheelchair users on and off of trackway

ON-EVENT FACILITIES

TRACK VIEWING

here are four dedicated raised viewing platforms. One is located next to the Kinrara Enclosure opposite Goodwood House; another is situated inside the Kinrara Enclosure garden for GRRC Members only; the third alongside the Thakeham Family Area; and the fourth located at the top paddock turning circle.

There is also wheelchair access and space undercover within the Pheasantry Grandstand and tickets for this grandstand can be purchased from the Ticket Office on 01243 755055, subject to availability.

Complimentary tickets for grandstands are available to the personal assistant of those who have a valid PIP or DLA. Please contact the ticket office in advance of the event to arrange your personal assistance tickets.

TOILETS

Disabled toilets are available and will be highlighted on the Goodwood Motorsport App and visitor guide map. A Mobiloo unit is also provided and located at the toilet block near Gate 1. This provides an accessible toilet with adult-sized changing bench, hoist and a friendly attendant. An Additional Toilet with a hoist is also located to the north of Ballroom Paddock. There is a Family Changing Area located in Thakeham Family Area, includes baby changing table and a designated breast feeding area.

FIRST AID

There are Treatment Centres and a pharmacy on site. Please see the event map for details of the locations. There are several doctors on call throughout the event; they can be contacted at the Treatment Centres or via any Goodwood staff member.

CAMPING

The campsites are equipped with disabled facilities. We have a designated area for those with disabilities making it easier to camp at the event and making the experience as comfortable as possible. To book a pitch contact our Ticket Office team on 01243 755055.

Goodwood, Chichester, West Sussex PO18 0PX

Ticket Office: 01243 755055 | **Email:** ticket.office@goodwood.com

goodwood.com

